F. No. 703/2024-PS (DRAP)
Government of Pakistan

Drug Regulatory Authority of Pakistan

Prime Minister National Health Complex, Park Road, Islamabad

Islamabad, the 29th May, 2024

Subject: **INTRODUCTION OF NEW CASE MANAGEMENT SYSTEM BY DRUG REGULATORY AUTHORITY OF PAKISTAN (DRAP)**

The Drug Regulatory Authority of Pakistan (DRAP) has introduced a centralized case management system, aimed at boosting operational efficiency and ease of doing business processes for the therapeutic goods industry. This system is designed to monitor the processing of applications and to enable applicants to track their regulatory submissions and furnish additional details as required, marking as a significant step towards enhancing transparency and efficiency.

2. All licensed / applicant of therapeutic goods manufacturers/importers/exporters/ clinical trial sites/ CROs etc can access this system on eAPP module (www.eapp.dra.gov.pk) of DRAP through their existing secured account credentials, effective from 29th May, 2024. This module ensures that submissions are forwarded to the Director of the concerned Divisions with visibility for applicants to track their cases and receive timely responses, under monitoring by the DRAP's higher management.

3. We are hopeful that implementation of this new system will significantly improve the visibility of application processing and streamline regulatory operations. It is recommended that the applicants use the eAPP system (preferably) to follow up on their regulatory submissions instead of visiting DRAP offices during visiting hours of 11:00 AM to 01: 00 PM.

4. We highly value the cooperation of our stakeholders and look forward to their support as we strive to improve regulatory oversight standards.

29/5/2024

(Dr. Obaidullah)
Director, Pharmacy Services

Distribution:

1. Chairman, Pakistan Pharmaceutical Manufacturers Association (PPMA), Islamabad
2. Executive Director, Pharma Bureau, Karachi
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1. All Directors of DRAP, Islamabad
2. PS to CEO, DRAP Islamabad